

FLEXIPACK INTERNATIONAL BULK PURCHASE

FREQUENTLY ASKED QUESTIONS

No.	Questions/Answers																		
Q1	What is Flexipack International Bulk Purchase?																		
A1	Flexipack International Bulk Purchase is when customers buy Flexipack International in large quantity at discounted price via eziEmall.																		
Q2	What are the discounts offered for Flexipack International at eziEmall?																		
A2	<p>Customers can enjoy 5% or 10% discounts with minimum purchase of any combination of the Flexipack International as described below:</p> <table border="1" style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th style="text-align: center;">Eligible Products</th> <th style="text-align: center;">Minimum Purchase</th> <th style="text-align: center;">Discount</th> </tr> </thead> <tbody> <tr> <td style="text-align: center;"> 1. Flexipack International Zone 1 (XS) 2. Flexipack International Zone 1 (S) 3. Flexipack International Zone 1 (M) 4. Flexipack International Zone 1 (L) 5. Flexipack International Zone 1 (XL) </td> <td style="text-align: center; vertical-align: middle;">RM1,000</td> <td style="text-align: center; vertical-align: middle;">5%</td> </tr> <tr> <td style="text-align: center;"> 6. Flexipack International Zone 2 (XS) 7. Flexipack International Zone 2 (S) 8. Flexipack International Zone 2 (M) 9. Flexipack International Zone 2 (L) 10. Flexipack International Zone 2 (XL) </td> <td style="text-align: center; vertical-align: middle;">RM10,000</td> <td style="text-align: center; vertical-align: middle;">10%</td> </tr> </tbody> </table> <p>With minimum purchase of RM1,000 for the above eligible products, customers can also enjoy discount for Registered (Track-On 2) and Tracked labels as follows:</p> <table border="1" style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th style="text-align: center;">Products</th> <th style="text-align: center;">Normal Price</th> <th style="text-align: center;">Discounted Price</th> </tr> </thead> <tbody> <tr> <td style="text-align: center;">Registered (Track-On 2) Label</td> <td style="text-align: center;">RM10.50</td> <td style="text-align: center;">RM10.30 (save RM0.20)</td> </tr> <tr> <td style="text-align: center;">Tracked Label</td> <td style="text-align: center;">RM13.50</td> <td style="text-align: center;">RM13.20 (save RM0.30)</td> </tr> </tbody> </table>	Eligible Products	Minimum Purchase	Discount	1. Flexipack International Zone 1 (XS) 2. Flexipack International Zone 1 (S) 3. Flexipack International Zone 1 (M) 4. Flexipack International Zone 1 (L) 5. Flexipack International Zone 1 (XL)	RM1,000	5%	6. Flexipack International Zone 2 (XS) 7. Flexipack International Zone 2 (S) 8. Flexipack International Zone 2 (M) 9. Flexipack International Zone 2 (L) 10. Flexipack International Zone 2 (XL)	RM10,000	10%	Products	Normal Price	Discounted Price	Registered (Track-On 2) Label	RM10.50	RM10.30 (save RM0.20)	Tracked Label	RM13.50	RM13.20 (save RM0.30)
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Q3	How do customers enjoy the free delivery?																		
A3	Customers can enjoy free delivery with the purchase of any Pos International and Pos Laju products worth RM110 and above at eziEmall.																		

Q4	Can customers enjoy both discount and free delivery at the same time?
A4	Yes, provided that the customers have fulfilled the requirements as mentioned in A2 & A3 in this FAQ.
Q5	Can customers enjoy the 5% or 10% discount at any Pos Malaysia post office?
A5	No, the discounts are only available at eziEmail.
Q6	How do customers make inquiry on the Flexipack International Bulk Purchase?
A6	<ul style="list-style-type: none">a. Customer Service Call Centre at Pos line 1-300-300-300<ul style="list-style-type: none">i. 8.30 a.m. to 8.00 p.m., Monday to Fridayii. 8.30 a.m. to 5.00 p.m., Saturday (except first Saturday of the month and public holidays)b. Email to care@pos.com.myc. Visit Facebook Facebook.com/PosMalaysiaBerhadd. Visit Twitter Twitter.com/Pos4youe. Visit website www.pos.com.my