

“FLEXIPACK BIG SALE”

FREQUENTLY ASKED QUESTIONS

No.	Questions/Answers
Q1	What is “FLEXIPACK BIG SALE”?
A1	"Flexipack Big Sale" is a special promotion to all customers to enjoy rewards for every purchase of Flexipack Domestic products.
Q2	How long is the duration for this promotion?
A2	This offer is valid from January 22 January until June 30, 2019 or while stocks, whichever is earlier.
Q3	Where can i get the promotion?
A3	This promotion is available at all Post Offices and our eziEMall Pos Malaysia Store; www.eziemall.com
Q4	What type of the product involved?
A4	The products involved in this promotion are; <ul style="list-style-type: none"> • Flexipack Domestic Local (Yellow) 1kg and 2kg. • Flexipack Domestic Airpack (Blue) 1kg and 2kg.
Q5	What is the promotion offered by Flexipack Domestic?
A5	Promotion with every purchase of Flexipack Domestic : <ul style="list-style-type: none"> • Buy 5 packs of any Flexipack Domestic Local 1kg or 2kg; Free 1 pack Flexpack Domestic Local. • Buy 10 packs of any Flexipack Airpack 1kg or 2kg; Free 3 packs Flexipack Domestic Airpack.
Q6	Can the customer redeem the promotional items by combining the purchase receipt?
A6	No. Promotional redemption is only permitted in a one single purchase receipt on the same day and no combination of purchase receipt is allowed for repetition or multiple redemptions within the promotional period.
Q7	When is the last date for Flexipack promotion?
A7	Last date promotion for Flexipack promotion is on 30 June 2019 (Sunday).

No.	Questions/Answers
Q8	How do I redeem it?
A8	<ul style="list-style-type: none"> <li data-bbox="379 293 730 331">i. Free pack -: Flexipack <li data-bbox="395 338 1342 376">• Customer can redeem from Post Office counter for Flexipack promotion. <li data-bbox="395 383 1273 421">• For eziEMall customer's will be automatically send to customers.
Q9	What is the minimum purchase FlexiPrepaid Envelope and Flexipack Domestic for this promotion?
A9	<ul style="list-style-type: none"> <li data-bbox="379 622 571 660">i. Flexipack <li data-bbox="443 667 1406 741">Minimum purchase for Flexipack Domestic is 5 packs for Domestic Local and 10 packs for Domestic Aripack (Homogenous only).
Q10	How to obtain more information related to this promotion?
A10	<p data-bbox="347 875 727 913">Any questions, please contact:</p> <p data-bbox="347 943 762 981">Email: flexiprepaid@pos.com.my</p> <p data-bbox="347 987 954 1025">Phone number: 03-2267 2267 ext 7104 / 7108</p>

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SOALAN-SOALAN LAZIM

No.	Soalan/Jawapan
S1	Apakah itu “Flexipack Big Sale”?
J1	“Flexipack Big Sale” merupakan promosi khas kepada semua pelanggan untuk menikmati ganjaran bagi setiap pembelian produk Flexipack Domestik.
S2	Berapa lamakah promosi ini akan berlangsung?
J2	Promosi ini akan berlangsung dari 22 Januari sehingga 30 Jun 2019 atau selagi stok masih ada.
S3	Di manakah promosi ini ditawarkan?
J3	Promosi ini terdapat di seluruh Pejabat Pos dan eziEMall Pos Malaysia Store; www.eziemall.com .
S4	Apakah produk yang terlibat?
J4	<p>Produk yang terlibat di dalam promosi ini adalah;</p> <ul style="list-style-type: none"> • Flexipack Domestik Local (Kuning) 1kg dan 2kg • Flexipack Domestik Airpack (Biru) 1kg dan 2kg
S5	Apakah promosi yang ditawarkan oleh Flexipack Domestik?
J5	<p>Promosi untuk pembelian produk Flexipack Domestik:</p> <ul style="list-style-type: none"> • Beli 5 pek mana-mana Flexipack Domestik Local 1kg atau 2kg; Percuma 1 pek Flexipack Domestik Local. • Beli 10 pek mana-mana Flexipack Domestik Airpack 1kg atau 2kg; Percuma 3 pek Flexipack Domestik Airpack.
S6	Bolehkah pelanggan membuat penebusan promosi dengan mencampurkan resit pembelian?
J6	Tidak. Penebusan promosi hanya dibenarkan bagi satu resit pembelian sahaja dan kombinasi resit pembelian tidak dibenarkan untuk pengulangan atau penebusan berganda dalam tempoh yang dibenarkan.
S7	Bilakah tarikh terakhir promosi Flexipack Domestik?
J7	Tarikh terakhir promosi Flexipack adalah pada 30 Jun 2019 (Ahad).

No.	Soalan/Jawapan
S8	Bagaimanakah cara untuk membuat penebusan Flexipack ini?
J8	<p>i. Percuma pek -: Flexipack</p> <ul style="list-style-type: none"> • Bagi penebusan Flexipack boleh dapatkan terus melalui kaunter Pejabat Pos. • Untuk pelanggan eziEMall akan terus diposkan bersama-sama item pembelian.
S9	Berapakah jumlah minima pembelian Flexipack Domestik untuk promosi ini?
J9	<p>i. Flexipack</p> <p>Jumlah pembelian minima Flexipack Domestik adalah 5 pek bagi Domestik Local, dan 10 pek bagi Domestik Airpack (Kombinasi jenis Flexipack tidak diterima).</p>
S10	Bagaimana pelanggan boleh mendapatkan maklumat lanjut mengenai promosi ini?
J10	<p>Sebarang pertanyaan lanjut, hubungi:</p> <p>Email: flexiprepaid@pos.com.my</p> <p>No telefon: 03-2267 2267 sambungan 7104 / 7108</p>