

Frequently Ask Questions

POS LAJU PRODUCTS AT EZIEMALL.COM

No.	Question/Answer																					
Q1	What is eziEmall?																					
A1	eziEmall is an online shopping mall which enable customers to choose from postal and Small & Medium Enterprises (SME) products. At the moment, eziEmall offers Postal and Courier, Pos Malaysia International and Philately products.																					
Q2	What products can be purchased at eziEmall?																					
A2	<p>For now, eziEmall offers postal and courier products such as:</p> <ol style="list-style-type: none"> 1. Pos Laju Prepaid envelope & box 2. Pos Laju Flyers Pack 3. FlexiPrepaid sticker 4. Flexipack International envelope & box 5. Pos Daftar 6. Philately products 7. Kit Kifayah 																					
Q3	Is there any promotion offered in eziEmall on Pos Laju products?																					
A3	Yes, you are entitled to 5% discount for purchase of selected Pos Laju bundled products and free delivery when you spend above RM110 on Pos Laju products at www.eziemall.com																					
Q4	What is the promotion offered?																					
A4	<p>The 5% discount can be enjoyed when you purchase selected Pos Laju bundled products. The details are as follows:</p> <table border="1" style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th colspan="2" style="text-align: center;">Pos Laju Products</th> <th style="text-align: center;">Quantity per pack (Bundle)*</th> </tr> </thead> <tbody> <tr> <td rowspan="5" style="text-align: center; vertical-align: middle;">Prepaid Box / Envelope</td> <td>Envelope S (Red)</td> <td style="text-align: center;">10</td> </tr> <tr> <td>Envelope L (Red)</td> <td style="text-align: center;">10</td> </tr> <tr> <td>Box S (Red)</td> <td style="text-align: center;">5</td> </tr> <tr> <td>Box M (Red)</td> <td style="text-align: center;">5</td> </tr> <tr> <td>Box L (Red)</td> <td style="text-align: center;">5</td> </tr> <tr> <td rowspan="3" style="text-align: center; vertical-align: middle;">Flyers</td> <td>Flyers M (Pack 50)</td> <td style="text-align: center;">10</td> </tr> <tr> <td>Flyers L (Pack 50)</td> <td style="text-align: center;">10</td> </tr> <tr> <td>Flyers XL (Pack 50)</td> <td style="text-align: center;">10</td> </tr> </tbody> </table> <p>*Customer needs to buy minimum bundled purchase for the above product to be entitled for 5% discount.</p>	Pos Laju Products		Quantity per pack (Bundle)*	Prepaid Box / Envelope	Envelope S (Red)	10	Envelope L (Red)	10	Box S (Red)	5	Box M (Red)	5	Box L (Red)	5	Flyers	Flyers M (Pack 50)	10	Flyers L (Pack 50)	10	Flyers XL (Pack 50)	10
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Q5	How do I enjoy the free delivery?
A5	You need to spend RM110 and above for any Pos Laju products purchased at eziEmall. (excluding Pos Coverage charges of RM0.10 per item and 6% GST).
Q6	Can i enjoy both discount and free delivery at the same time?
A6	Yes, you can enjoy both privileges at the same time, provided that you fulfil the requirements as mentioned in Q4 and Q5.
Q7	Can i enjoy the 5% discount in any other Pos Laju channel?
A7	No, the 5% discount is only available at eziEmall.